

Quality Policy Statement

Policy

It is the policy of borwell Ltd to provide IT services that conform to customer and applicable requirements at a satisfactory overall cost. During each project we attach great importance to the requirements of quality, and to the expectations and needs of our customers.

Quality Management System

In order to monitor compliance, effectiveness and suitability of the Quality Management System, together with the Company's quality policy and current objectives for quality improvement, a review and evaluation are regularly performed by the Quality Manager, the Assistant Quality Manager and the external Quality Consultant.

Everyone is responsible for quality

Our staff are committed to implement, maintain and continually improve the Quality Management System which follows the principles and requirements of ISO 9001.

Detailed objectives for the quality system are defined in the BMS, as are the [Key Performance Indicators](#) that help manage the business.

Our staff are trained to ensure that they have the necessary skills and expertise in accordance with documented procedures, and they also contribute ideas and update procedures to improve the quality of service to our customers.

A Management Representative is appointed with responsibility and authority for ensuring that the Quality Management System is implemented, maintained and continually improved.

Steven Borwell-Fox
Managing Director
borwell Limited